

iGT UNC / iGT INC Modification Proposal

Date	18 th October 2007
Urgency	Non-urgent
Reference	iGT011
Status	For Consultation
Title	Timing of Calculation of Estimated Meter Readings by Pipeline Operator
Proposer	Marie Clark - ScottishPower Energy Management Ltd
iGT UNC / Pipeline Operator	iGT UNC
Modification Proposal Dates	<i>Circulation: 19/10/2007</i> <i>Response: 09/11/2007</i> <i>Circulation of DMR: 30/11/2007</i> <i>Response to DMR: 21/12/2007</i> <i>DFMR Published 15/01/2008</i> <i>DFMR Presented to Panel - 16/01/2008</i> <i>FMR sent to authority: 23/01/2008</i>

Urgency

N/A

Background

Section E Clause 6.2 requires Shippers to provide Opening Meter Readings not later than 16.00 hours on the 7th Business Day after the Supply Point Registration Date. Clause 6.3 states that the required date range for the Opening Read is the period of 11 Business Days commencing 5 Business Days before the Supply Point Registration Date.

Where an Opening Meter Reading is not provided the Pipeline Operator will calculate an Estimated Meter Reading. Clause 6.8 states “The Pipeline Operator will calculate such estimated Meter Reading during the period commencing 10 Business Days and ending 15 Business Days after the Supply Point Registration Date”.

It was highlighted through discussions within the Customer Transfer Programme that the timely provision and quality of opening and closing meter readings are key elements for ensuring that the Change of Supply process operates in a smooth and efficient manner.

ScottishPower has evidence to suggest that due to the delay in iGTs calculating estimated Meter Readings that the quality of the readings provided are poor and therefore of little value. This has led to an increase billing challenges from iGT customers and in the number of disputed reads having to be resolved through the Shipper Agreed Reads process. iGTs currently levy a charge against the Proposing User of between £10 and £15 per read for the provision of estimates.

The Proposal

ScottishPower are of the opinion that due to the nature of this change that it should proceed directly for consultation.

ScottishPower believe that the Pipeline Operator should calculate an estimated Meter Reading as though a Meter Reading had been obtained on the Supply Point Registration Date. The Pipeline Operator would submit this reading to the Proposing User and Withdrawing User not later than 15 Business Days after the Supply Point Registration Date. For the avoidance of doubt the Pipeline Operator would only be required to calculate an estimate should the Proposing User fail to provide a valid Opening Meter Readings within the timescales outlined within Section E Clause 6.2 and 6.4 of the iGT UNC.

Suggested timescale for implementation

Immediately following Authority implementation direction.

How will the proposal operate?

The Pipeline Operator will calculate an estimated Meter Reading as though a Meter Reading had been obtained on the Supply Point Registration Date. The Pipeline Operator would submit this reading to the Proposing User and Withdrawing User not later than 15 Business Days after the Supply Point Registration Date.

Facilitation of the relevant objectives

Relevant Objective (a) and (d)

Proposed Legal Text

To be provided

Completed forms should be returned to the iGT UNC Representative, Gemserv Ltd
at iGT-UNC@gemserv.com or faxed to 020 7090 1001